Handypartners service agreement

Handypartners
M: +31 (0)6 15 84 38 29
VAT-ID: NL003794176B78
Chamber of Commerce: 83234551
service@handypartners.nl
www.handypartners.nl

SERVICE AGREEMENT

Handypartners

This document concerns an example of the online service agreement of Handypartners, registered with the Dutch Chamber of Commerce under number 83234551 in Amsterdam.

For the proper execution of this agreement, the Client is responsible for timely payment of the selected subscription through a payment method offered by Handypartners.

After receipt of the first payment via iDeal, automatic SEPA direct debit, or another accepted payment method, the Client will receive confirmation of the concluded service agreement by e-mail.

By making the first payment, the Client declares that:

he/she has taken note of the terms and conditions;

he/she has fully read the offer;

he/she agrees with the contents of this agreement;

he/she grants permission for automatic monthly direct debit if automatic payment has been selected.

Kind regards,

F. HendriksHandypartners

This draft agreement is intended solely as an example. No rights may be derived from this document.

Subscriptions

Package

Monthly Fee

Application

Light

35 excl. VAT per month

Suitable for private customers outside the Amsterdam Ring A10

Medium

45 excl. VAT per month

Suitable for private customers within the Amsterdam Ring A10

High

85 excl. VAT per month

Premium subscription for a maximum of two addresses or residences within Amsterdam

1. Parties

This service agreement is entered into between Handypartners, established in Amsterdam, hereinafter referred to as the Service Provider , and the client as registered during the online application process, hereinafter referred to as the Client .

This agreement describes the conditions under which the Service Provider performs work for the Client.

Contrary to standard conditions, the Service Provider shall only charge the actual hours worked relating to maintenance, renovation, installation or repair work as agreed within this service agreement.

This agreement is only valid for the residential or business address specified by the Client.

2. Effective Date of the Agreement

The service agreement becomes effective at the moment the first payment has been successfully processed via iDeal, automatic direct debit, or another payment method accepted by Handypartners.

If the first payment is received before the first calendar day of the new month, Handypartners may decide to activate the agreement earlier.

If the Client is already a customer of Handypartners, all outstanding invoices must be paid in full before this service agreement can become active.

3. Contract Duration

The service agreement is entered into for a minimum contract period of twelve (12) months.

During this period, the Client remains responsible for payment of the agreed monthly subscription fees.

After the initial contract period has ended, the agreement will automatically continue on a monthly basis until written termination has taken place in accordance with Article 4 of this agreement.

4. Cancellation and Termination

Cancellation of this service agreement must be submitted in writing or by e-mail.

The Client must cancel no later than two months before the end of the current contract period.

After the initial contract period of twelve months, the agreement may be cancelled monthly with a notice period of one calendar month.

Handypartners reserves the right to temporarily suspend services in the event of payment arrears or misuse of the services.

5. Automatic Direct Debit and SEPA Authorization

By entering into this service agreement, the Client authorizes Handypartners and/or its payment service provider Mollie to perform recurring SEPA direct debits for the monthly subscription fees.

The Client authorizes Handypartners to:

automatically collect monthly subscription fees;

process outstanding amounts arising from this agreement;

process payments via iDeal, SEPA direct debit, payment requests, or other available payment methods.

Automatic direct debit will generally take place around the same calendar day each month.

If an automatic direct debit is refused, reversed, or cannot be processed:

Handypartners reserves the right to temporarily suspend services;

a new collection attempt may be made;

reasonable administration and reminder fees may be charged.

The Client remains responsible at all times for timely payment of all outstanding amounts.

6. Invoicing and Payment

Invoices will be sent digitally to the e-mail address provided by the Client.

All subscription fees must be paid prior to the applicable subscription month.

Handypartners uses external payment service providers, including Mollie, for online payments and automatic direct debits.

By using the online payment services, the Client agrees to the processing of necessary payment and personal data in accordance with applicable GDPR legislation.

7. Applicability and Address-Specific Nature

This service agreement only applies to the address specified in this agreement where the work is to be carried out.

The agreement is not transferable without written permission from Handypartners.

Under the Light and Medium agreements, additional residences, rental properties, business locations, private limited companies (BVs), or other business entities are excluded from this agreement.

The High subscription is limited to a maximum of two addresses or residences within Amsterdam.

8. Service Area

This service agreement is only valid within Amsterdam and Amstelveen.

9. Rates and Price Adjustments

Handypartners reserves the right to adjust rates annually based on:

inflation;

increasing labor costs;

material prices;

market conditions;

or other cost developments.

If the Client does not agree with an announced price adjustment, he/she has the right to terminate the agreement in writing before the new rates take effect.

10. General Terms and Conditions

The general terms and conditions of Handypartners remain fully applicable to this service agreement.

These include, among other things:

travel and departure time;

material costs;

travel expenses;

parking expenses;

emergency surcharges;

and additional work.

This service agreement only applies to the actual billable hours worked.

For assignments exceeding two man-hours or larger renovation projects, additional conditions may apply.

11. Validity of the Agreement

This agreement is only valid if the first payment has been successfully processed through a payment method accepted by Handypartners.

Digital approvals, online payments, and electronic confirmations shall be considered legally valid acceptance of this agreement.

12. Transferability and Amendments

Amendments to this agreement are only valid if confirmed in writing or digitally by both parties.

This agreement may not be transferred without prior written consent from both parties.

13. Signature

The undersigned declares that he/she has fully read this digital and/or written service agreement and has taken note of all provisions as established by Handypartners.

All conditions are, in the opinion of the Client, clearly and understandably formulated.

By making the first payment, the Client declares agreement with the contents of this agreement.

Service Provider

Handypartners

Client

B. Voorbeeld

AmsterdamXX-XX-XXXX

This service agreement forms an integral part of the general terms and conditions of Handypartners.